

**बिड दस्तावेज़ / Bid Document**

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	30-01-2026 14:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	30-01-2026 14:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Health And Family Welfare
विभाग का नाम/Department Name	Department Of Health And Family Welfare
संगठन का नाम/Organisation Name	North Eastern Indira Gandhi Regional Institute Of Health And Medical Sciences (neigrihms)
कार्यालय का नाम/Office Name	Neigrihms, Shillong
कुल मात्रा/Total Quantity	2
वस्तु श्रेणी /Item Category	Ultrasound Machine (V2) (Q2)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	48 Lakh (s)
मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)/OEM Average Turnover (Last 3 Years)	48 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Relaxation for Turnover	Yes   Partial   Turn over value - 24 (in lakhs)
टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है / Startup Relaxation for Turnover	Yes   Partial   Turn over value - 24 (in lakhs)
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	2
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	10
ऑटो एक्स्टेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
विगत प्रदर्शन /Past Performance	30 %
बिड से रिवर्स नीलामी सक्रिय किया जाना है। / Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	7 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्ण पंजीकृत एजेंसियों द्वारा)/Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
वित्तीय दस्तावेज की आवश्यकता है। / Financial Document Required	Yes

#### ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	Bank Of Baroda
ईएमडी राशि/EMD Amount	320000

#### ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	Bank Of Baroda
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	26

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

#### **लाभार्थी /Beneficiary :**

Deputy Director (Admn) NEIGRIHMS

Neigrihms, Shillong, Department of Health and Family Welfare, North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS), Ministry of Health and Family Welfare  
(Emd And Security Deposit Accounts)

बोली विभाजन लागू नहीं किया गया/Bid splitting not applied.

1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

#### **एक्सेल में अपलोड किए जाने की आवश्यकता /Excel Upload Required :**

List of add ons - [1767713729.xlsx](https://1767713729.xlsx)

### Pre Bid Detail(s)

<b>मूल्य भिन्नता खंड दस्तावेज़/Pre-Bid Date and Time</b>	<b>प्री-बिड स्थान/Pre-Bid Venue</b>
15-01-2026 16:00:00	Online on GeM portal and E-Procurement Cell , Ground Floor, Director block, NEIGRIHMS Shillong-793018 Tel:0364-2538032 at 1600 hrs on the seventh day of floating of bid.

### Ultrasound Machine (V2) ( 2 pieces )

#### तकनीकी विशिष्टियाँ /Technical Specifications

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
GENERAL	Product Description	Ultrasound Machine
Types of Probes & Features	Applications	Abdomen, Abdominal vascular, Urology, OB/GYN, Neonatal brain, Small parts (breast, thyroid, scrotal, prostate, musculoskeletal)
	<b>Convex Probe</b>	2.5 to 5 MHz ( $\pm 2$ ), Not Provided
	<b>Microconvex probe</b>	4 to 8 MHz ( $\pm 2$ ), Not Provided
	<b>Linear array probe</b>	5 to 10 MHz ( $\pm 2$ ), 3 to 12 MHz ( $\pm 2$ ), 6 to 15 MHz ( $\pm 2$ ), 6 to 18 MHz ( $\pm 2$ ), Not provided
	<b>TVS Probe</b>	4 to 9 MHz ( $\pm 2$ ), Not Provided
	<b>Cardiac Probe</b>	1 to 5 MHz ( $\pm 2$ ), 5 to 9 MHz ( $\pm 2$ ), Not Provided
	<b>Hockey Stick Probe</b>	6 to 17 MHz ( $\pm 2$ ), 6 to 13 MHz ( $\pm 2$ ), 8 to 20 MHz ( $\pm 2$ ), Not Provided
	<b>Volume Convex Probe</b>	2.5 to 5 MHz ( $\pm 2$ ), Not Provided
	<b>Volume Linear Probe</b>	3 to 12 MHz ( $\pm 2$ ), 6 to 15 MHz ( $\pm 2$ ), 6 to 18 MHz ( $\pm 2$ ), 5 to 10 MHz ( $\pm 2$ ), Not Provided
	<b>Volume TVS Probe</b>	4 to 9 MHz ( $\pm 2$ ), Not Provided
	<b>Endorectal Probe</b>	5 to 9 MHz ( $\pm 2$ ), Not Provided
	<b>E-Breast Elastography technique</b>	Yes, No
	<b>E-Thyroid Elastography technique</b>	Yes, No
	<b>Liver Elastography technique</b>	Yes, No
	<b>Gel Warmer</b>	Yes, No
	<b>Dedicated 3-D/4-D</b>	Yes, No
Scan Modes	B-mode	Yes
	M-mode	Yes
	<b>Contrast harmonic imaging with angio mode</b>	Yes, No

विवरण/Specification	विवरण का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Tissue harmonic imaging mode	Yes
	<b>Provision of Harmonic imaging in Linear Probes</b>	Yes, No
	<b>Color Doppler imaging (CDI)</b>	Yes, No
	<b>Color Doppler 3-D/4-D option</b>	Yes, No
	<b>Power Doppler imaging (PDI)</b>	Yes, No
	<b>Power Doppler 3-D/4-D option</b>	Yes, No
	<b>Continuous wave</b>	Yes, No
	Pulsed wave	Yes
	Duplex mode	Yes
	<b>Triplex mode</b>	Yes, No
	<b>Tissue Doppler imaging</b>	Yes, No
	<b>Contrast-enhanced ultrasound (CEUS) option</b>	Yes, No
	<b>Tissue synchronization, tissue velocity</b>	Yes, No
	Gain control in two dimensions for additional level of flexibility for image quality control	Yes
	Provision for higher resolution	Real time high frequency 2D
	Probes supplied shall be in latest generation bandwidth	Yes
	<b>Provision for higher sensitivity for low frequency doppler in all probes</b>	Yes, No
	<b>Number of channels in color doppler system</b>	50000 or more (if channels are being designated as digital channels), 300000 or more (if channels are being designated as digital channels), 1000000 or more (if channels are being designated as digital channels), 2500000 or more (if channels are being designated as digital channels), 4000000 or more (if channels are being designated as digital channels), 128 or more (if channels are being designated as physical channels)
	<b>Live 3 D imaging in color doppler system</b>	Yes, No

विवरण/Specification	विवरण/Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	<b>Colour Doppler system with all application packages ,Quad loop for serial studies with high frame rate revies, harmonic imaging capability in all modes and integrated stress echo package digital storage and retrieval</b>	Yes, No
	Number of grey shades for sharp contrast resolutions in db	256 or more
	High-definition acoustic zoom provision for enlarging sections of 2D and Colour flow images with more acoustic information for greater clarity and detail while maintaining an optimal frame rate	Yes
	Colour Flow Imaging Option	No, Yes
	<b>Provision of Tissue Colorization (B-Colour) for improved contrast resolution</b>	Yes, No
	All application packages should be inbuilt into the system	Yes
	<b>Cine Loop Features</b>	Yes, No
	Cine Loop Memory in MB	$\geq 100$
	<b>Frame grabber facility for post analysis</b>	Yes, No
	User defined system and application presets for multi-user department	Yes
	<b>Number of transducer/probe ports</b>	2, 3, 4 or More
	<b>System should be capable of generating real time live 3- D images</b>	Yes, No
	<b>Contrast agent imaging</b>	Yes, No
	Color Doppler system with all applications package, quad loop for serial studies with high frame rate, harmonic imaging capability in all modes and digital storage and retrieval	No, Yes
Image Display and Processing	<b>DICOM 3 Compliant</b>	Yes, No
	Adjustable transmit focus	Yes

विवरण/Specification	विविषित का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	<b>Automated B-mode (2-D) image</b>	Yes, No
	<b>Automated CDI(Color Doppler Imaging) image optimization</b>	Yes, No
	<b>Automated PW Doppler image optimization</b>	Yes, No
	Dynamic receive focus	Yes, No
	Grayscale levels	256
	Image magnification (zoom)	Yes
	Real-time image	Yes
	Frozen image	Yes
	<b>Touch Screen</b>	Yes, No
	Monitor shall have high-resolution	Yes
	Provision of Tilt or Swivel monitor should be able to view in all angles and all light conditions	Yes
	Type of Display	LCD/LED
	<b>Monitor display size (inch)</b>	15 or more, 17 or more, 19 or more, 21 or more Or higher
	<b>Split screen</b>	Twin View, Twin View and Live Quad Screen, No
	<b>Single/dual monitors</b>	Single, Single with optional second console, Dual (image display and touch panel)
	Depth, cm	?30
	Pre processing	No, Yes
	Post processing	No, Yes
	Selectable dynamic range (dB)	>=90, >=165, >=200, >=275
	Spectrum analyzer	Yes
	Digital Image Storage	Yes
	Cine loop playback	Yes
	<b>Max number frames</b>	>=1000, >=500
	<b>Digital storage hard drive, GB</b>	>=500, >=200 or more
	Speckle-tracking strain and strain rate	No, Yes
	Exam protocols	Yes
	Digital calipers	Yes

विवरण/Specification	विवरण/Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Exam presets	Yes
	Customizable presets	Yes
	On-screen annotation	Yes
	<b>DVD/CD Writer/ USB</b>	Yes, No
	Flash Memory	Yes, No
	USB connector	Yes
	Facility for high definition digital acquisition, review and editing of complete patient studies	Yes
	<b>Type of processor (in PC)</b>	i7 or latest, NA
	<b>RAM capacity of PC in GB (hint: In case PC not provided put zero)</b>	? 4, NA
	<b>Processor speed in GHz (PC)</b>	? 3, NA
	<b>Frame Grabber incorporated(PC)</b>	Yes, No
	<b>Connectivity between USG and PC</b>	Yes, No
	<b>PC with all software inclusive interfaced with USG machine</b>	Yes, No
	<b>Laser Color printer provided</b>	Yes, No
	<b>Inkjet/Thermal printer provided</b>	Yes, No
	<b>CD/DVD/USB Produced should be playable on any system</b>	Yes, No
	<b>Glossy Colour Print Paper supplied</b>	500 sheets, 1000 sheets, NA
	<b>Dicom Interfacability Dicom to PACS</b>	Yes, No
	<b>Interfacability Dicom to RIS</b>	Yes, No
	USG system supplied should be upgradable to next generation system on site	Yes
Power Requirements	Power input, VAC	220-240VAC, 50Hz fitted with Indian plug
	<b>Resettable over current breaker shall be fitted for protection</b>	Yes, No
	<b>Power backup</b>	UPS, Inbuilt battery

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	<b>Back up time in minutes (minimum)</b>	30, 60, 90, 120 (minute)
	<b>Suitable Servo Controlled Stabilizer / CVT should be provided</b>	Yes, No
Certifications	Compliance to Medical Device Rules (MDR) 2017 as amended till date	Yes
	Availability of valid drug/Medical Device license for the product issued from the competent authority defined under Drugs and Cosmetic Act 1940 and Rules made there under as amended till date	Yes
	Certification for manufacturing unit	ISO:13485 (Latest)
	Availability of Test Report for each supplied batch/product as per Medical Device Rule (MDR) 2017 as amended till date	Yes
	Submission of all necessary certifications, licenses and test reports to the buyer at the time of bid submission or along with supplies as per buyer requirement	Yes
	Electrical Safety standards	IEC-60601-1-1 or equivalent BIS
Warranty and Maintenance	<b>Warranty in Years (Option of comprehensive warranty is available through bidding only, which if opted will supersede normal warranty in the catalogue)</b>	3, 5 Or higher (year)
Miscellaneous Requirements	OEM/Reseller shall ensure uninterrupted availability of all spares, consumables and reagents for atleast 10 years	Yes
	Availability of toll free facility for technical support maintained by OEM or authorized agencies	Yes
	User/Technical/Maintenance manuals to be provided in English in hard and soft copy	Yes
	Details of equipments and procedures required for local calibration and routine maintenance to be provided and advanced maintenance task documentation also to be furnished	Yes

विवरण/Specification	विविषित का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	Supplier to perform installation, safety and operation checks before handover	Yes
	Training of users in operation and basic maintenance shall be provided	Yes
	Contact details of manufacturer, supplier and local service agent to be provided	Yes
	Certificate of calibration from the manufacturer	Yes

#### Additional Specification Parameters - Ultrasound Machine (V2) ( 2 pieces )

Specification Parameter Name	Bid Requirement (Allowed Values)
As per tender specification with 2 years warranty and 8 years CMC	As per tender specification with 2 years warranty and 8 years CMC

\* Bidders offering must also comply with the additional specification parameters mentioned above.

#### परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Khrawkupar Jithod Katrai	793018,P.O. NEIGRIHMS, Mawdiangdiang, Shillong	2	90

#### Buyback Detail

Item Name	Ultrasound Machine
Item Description	M/s GE, Model: LOGIQ P5
Serial No.	5372509
Model	LOGIQ P5

Brand	GE
Year of Manufacturing	2010
Purchase On	2009-08-27
Age	
Size	H
Rating	
Quantity	2
Unit	one
Remark	Processing of High end Color Doppler Ultrasound System 2 nos against the buyback of old Logic P5 GE Ultrasound Machine against buy back of two units on a buy-back basis
Uploaded Image	<a href="#">View Uploaded Image</a>

#### अस्वीकरण/Disclaimer

The vendor will be responsible for the un-installation of Buyback items.

#### Special terms and conditions-Version:1 effective from 15-04-2024 for category Ultrasound Machine (V2)

1. All Provisions of Drugs and Cosmetics Act, 1940 and Rules (including Medical Device Rule 2017) made there under as amended till date will always be applicable. This will include all notifications issued by Central Drugs Standard Control Organization (CDSCO), Ministry of Health & Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals & Fertilizers time to time in this regard.
2. The sellers are registered on GeM based on self declaration of valid Medical Device License, product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of Medical Device license, product certification, manufacturer certification/licenses, test reports etc.
3. In case of authorized resellers/distributors, it will be the legal & regulatory liability of the manufacturer to ensure that their resellers/distributors are operating in compliance with all relevant laws and regulations and are properly licensed to sell the manufacturer's products, including verifying the validity and authenticity of Medical Device license held by them.
4. The price offered by the seller/bidder shall not, in any case exceed the DPCO/NPPA controlled price or price fixed by State Government, if any. The seller must reduce the prices if there is any reduction in DPCO/NPPA ceiling price or price fixed by State Government, if any.
5. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC/GTC, may be added by the buyer through Additional Terms and Conditions (ATC) in the bid to ensure items are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions (GTC), whenever there are any conflicting provisions.
6. **Comprehensive warranty:** Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables. Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.
7. **Service centres:** Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address, telephone numbers, e mails etc at time of

making the supplies. It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled. Details of toll-free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.

8. **Source of supply:** It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them.
9. **Packing and Marking:** Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transhipment (if any), rough handling, open storage etc. without any damage, deterioration etc. .The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination,. Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take into consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed. Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date, brief description of goods including quantity, Packing list reference number, country of origin of goods and any other relevant details.
10. **Spare Parts:** Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM. It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies. In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are available. OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied.
11. **Installation, Training, Manuals:** Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any requirements regarding the installations, training and manuals the same shall also be applicable.
12. **Electrical safety checking:** Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee .They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent .In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.
13. **Software:** All software updates should be provided free of cost during warranty period.

## केता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
3. Make in india specific authorisation certificate needs to be enclosed.
4. **Generic**

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 7 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

5. **Generic**

**End User Certificate:** Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

6. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

## 7. **Generic**

**Experience Criteria:** The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

## 8. **Generic**

**OPTION CLAUSE:** The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 50 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 50% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be  $(\text{Increased quantity} - \text{Original quantity}) \times \text{Original delivery period (in days)}$ , subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

## 9. **Generic**

Products supplied shall be nontoxic and harmless to health. In the case of toxic materials, Material Safety Data Sheet may be furnished along with the material.

## 10. **Generic**

**Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

## 11. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

## 12. **Purchase Preference (State)**

**Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs from the State of Bid Inviting Authority having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry / State of Bid inviting authority. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 20 % of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25 percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM\_No.1\_4\_2021\_PPD\_dated\_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

### 13. **Past Project Experience**

**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

### 14. **Past Project Experience**

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

### 15. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

#### **North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences**

(An Autonomous Institute, under Ministry of Health and Family Welfare, Government of India)

Director's Block, Mawdiangdiang, Shillong -793 018 (Meghalaya)

Store & Procurement Section; Email: [storeneigrihms@gmail.com](mailto:storeneigrihms@gmail.com); Tele Fax: (0364) 2538032/2538013/2538003/2538010; [www.neigrihms.gov.in](http://www.neigrihms.gov.in)

#### Reference:

- File no:- STOPRO-RAIM/10/2025-Stores (Computer No. 5295)
- Agenda 81st Meeting of Procurement Committee
- No F.4/1/2023-PPD(pt.),Government of India,Ministry of Finance, Department of Expenditure Procurement Policy Division- Relaxation under Rule 161 (iv) of General Financial Rules 2017 for issuance of Global Tender Enquiry (GTE) for procurement of Medical Devices -reg.SI no 90 :-
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**Description of Items:** Processing of High end Color Doppler Ultrasound System 2 nos against the buyback of old Logic P5 GE Ultrasound Machine against buy back of two units (Make: M/s GE, Model: LOGIQ P5) were procured in 2010 through M/s HSCC (India) Ltd,updated equipment on a buy-back basis.

Buy back of Ultrasound (Make: Wipro Logic P5 ) 02 Set with reserve value- Rs.21,910.00

Technical Specification:

-

1. System should be robust, state of the art, top of the line; fully digital super premium Color Doppler Ultrasound System with S- vision or similar architecture capable of precision beam forming, capable of performing imaging applications in abdominal, Advanced OBS/Gynae, Fetal Heart, musculoskeletal, small parts, Urology, Breast, Pediatric etc .
2. System should have a minimum footprint that can fit tight spaces & easy to move around with a facility of an electronic (E-lock) to park the system effortlessly. There should be facility to lock the system both from front and rear handle to avoid collision during movement.
3. System should have latest technology GPU beam former capable of taking any futuristic AI tool without the need to replace any hardware in the system.
4. System should have latest state of the art Massive Parallel Beam forming technology to ensure no Compromise between Temporal and Spatial resolution
5. The system should provide imaging technology to mitigate the characteristics of ultrasound images that are slightly blurred than the actual vision through modeling PSF (Point Spread Function) and to reconstruct images through deconvolution.
6. System processing channels should be more than 50,00,00,000
7. Frame rates must be more than 4000 frames/sec.
8. System should have 10 or more Digital TGC & LGC controls along with inbuilt memory function.
9. System should have 4 universal active probe ports excluding pencil probe preferred.
10. System must contain inbuilt gel warmer.
11. System should incorporate facility for high resolution 2D, M-mode, PW, Color Flow Imaging, Color Power Angio imaging, Power Pulse Inversion Harmonics, Directional Color Power Angio imaging modes, Auto IMT, whole body Elastography and Comprehensive 4D Package.
12. System should have Full Spectrum Imaging, Tissue Harmonic Imaging, Spatial Compound Imaging, Pulse Inversion Harmonic Imaging, Trapezoidal Imaging, Quad & Dual Imaging, 2D/C Live Imaging, Tissue Doppler Imaging, Anatomical M mode, Automatic PW Doppler Adjustment and Auto Focus Adjustment.
13. System should have A-Focus that automatically maintains focus from near to far areas of the ultrasound image without requiring manual focus adjustments.
14. System should have scan depth of 1 to 50 cm or more. Please specify through data sheet.
15. System should have 256 shades of gray display.
16. System should have facility for real time or frozen, pan or point zoom.
17. System should have panoramic extended field of view.
18. System should have motorized control panel movement (up/Down, back and forth & side-ways) for better ergonomics.
19. System should have Advanced Image Processing algorithm to analyze between targets and artifacts so as to sharpen target anatomy, reduce the speckle & artifacts to improve image quality.
20. System should have high Dynamic range of 425 dB or more to pick up subtle echoes.
21. It should have extensive software and automatic and user programmable calculation package for gray scale, color Doppler, 3D and 4D applications.
22. System should have an advanced feature in 2D that helps visualize the boundary of structures like Fetal Heart & Brain to appear like its a 3D image

23. System must have advanced Shearwave Elastography with advanced technology that automatically selects the best Shearwave frame & sets the ROI automatically at the most reliable site for measurement.
24. System must have advanced application like Micro-vascular Contrast Enhanced Ultrasound (CEUS) that shows the flow of contrast agent based on motion compensation thus helping to pin-point the feeding vessel of a tumor using Time of Arrival method.
25. System must have AI based tool that automatically measures anatomies like kidney, bladder, spleen & prostate thus helping reduce the overall scan time spent on each patient.
26. System should have a Comprehensive Bowel Assessment Solution offering Limberg score for Inflammatory bowel disease severity & a detailed reporting as per IBUS-SAS standards required for IBD (Intestinal Bowel Disease) Management
27. System must have a tool for Automatic Fetal biometric assessment from 1st & 2nd Trimester & also capable of measuring Nuchal Translucency in 2D & volume Imaging of OBS cases
28. System should have latest technology monitor bigger in size preferably 27" LED/ LED with 2,560 x 1,440 resolution with an articulating arm capable of 360 degree rotation & having wide viewing angle of 175 degree or above for easy viewing of images for learning students. The monitor should itself preserve by auto cleaning at pixel level to avoid burn out.
29. System should have more than 15" wide LCD/LED Touch Screen Control with 1,920 x 1,080 resolution and a tilting facility of upto 60 degree ensuring less strain to the Drs to reach out the touch screen .
30. System should support single button to customize the workflow of Doctor.
31. System should be able to show hemodynamic color flow (Alpha blending).
32. System should be DICOM ready.
33. System should have Breast, Thyroid, Cervical and prostate elastography with quantification
34. System should have Realtime 3D/4D imaging
35. System must allow to create separate login account for every user in the department creating a personalized space for every Doctor using the machine with respect to customized user presets, measurements, annotations, workflows, touchscreen interface layout & even color scheme just like their own system.
36. System must have volume imaging features like Multi slice imaging, Oblique view, VOCAL, Face auto detection, smooth cut, ambient light etc.
37. System must have Fetsoscopic view technology that displays detailed volume rendering, enabling users to easily identify subtle anatomical structures with change in position of light source. Anatomies look realistic when viewed in color.
38. System must have Silhouette like rendering mode that projects the volume data surface and internal information simultaneously, so the internal structure along with the morphological information can be identified.
39. System should allow to create customized sub-settings for individual structures as per customer preference to get the best views of these structures in 2D & Doppler in just 1 click & without the need to switch different presets or color settings.
40. System should be upgradable of an automated tool for obtaining fetal echocardiography views as per AIUM guidelines with a simple workflow using volumetric imaging.
41. System should have an automatic follicle monitoring and measurement using 2D & volumetric imaging.
42. System should have Adnexal tumor analysis package for neoplasm.
43. System must have an AI based Breast solution tool that helps in screening by detecting Lesions in Breast in real-time & give definite diagnosis as per BIRADs classification.

44. System must have advanced AI tool for structured reporting for Thyroid Lesions using TIRADS scoring.
45. System must have Micro Vascular Flow imaging with levels selection to visualize hemodynamics in microvessels without the use of Contrast. It should be possible on 2D & volume imaging with a facility to quantify a given area of interest. The technology should be such that the Frame rate is not dropped on switching ON the MV Flow mode.
46. System should have 3D like hemodynamics visualization in 2D Color Doppler imaging for better delineation of vessel lumen and abnormalities. It should have level selection for more detailed information in low flow (tiny vessels) & high flow (large vessels).
47. System must have Fusion Imaging capability that allows the following:
  - a. Intuitive Multi-modality Fusion between USG /CT/ MR/ PET for Liver & Prostate.
  - b. One step automatic Registration based on cutting edge technology ensuring NO manual error.
  - c. Auto calibration & auto segmentation for Prostate Fusion ensuring clear boundary detection on TRUS
  - d. Deformation Correction algorithm for prostate for increased accuracy during biopsy procedure.
48. System should have built in Image Management Software, for off line application when patient has gone after examination, such as Image Manipulation, Multi Planner reformatting, surface & volume rendering etc. It should have storage capacity of minimum 2 TB or more with built in CD/DVD read write.
49. The quoted model should be BIS/ US FDA approved/CE Europeon/CDSCO.
50. The system must provide a feature to automatically extracts the centerline and thickness of the curved endometrium and provides a coronal view in 3D, flattened by the centerline with report function for uterine malformation classification according to the \*ESHRE/ESGE or ASRM guideline selection
51. System should have an automated tool for detection of fetal long bones and their measurement using volumetric imaging.
52. System should do auto measurement of fetal Limb volume (Thigh & Arm) for better fetal weight estimation using volumetric imaging. The tool should also provide nutritional status of the fetus in cases of IUGR.
53. System should have tool for removing artifacts due to bone shadowing and obtain clearer view with High Dynamic Range imaging.
54. The system should have assessment for LV function using an AI tool that allows measuring global & segmental wall motion of the LV displaying results in Bull's eye format.

***System should be provided with following transducer:***

- A. Single Crystal Convex Abdominal probe with frequency range from 1 to 7 MHz. (Single Crystal Probe will be required for higher frame rate and deep penetration. +/-1 MHz Frequency acceptable)
- B. Single Crystal High Frequency Volume Convex Probe with 1-8 MHz. approx. +/-1 MHz Frequency acceptable.
- C. Matrix Linear probe with frequency range from 2-18MHz +/- 1 MHz Frequency having 1000 elements or more.
- D. Intraoperative/ Hockeystick probe with 3-22MHz +/- 1MHz frequency acceptable.
- E. 2D Endocavity probe with 2 to 11 MHz +/- 1MHz acceptable with FOV of more than 200 degree for easy viewing of anatomy.

- F. Single Crystal Phased Array probe with frequency range from 1 to 5 MHz. +/-1 MHz
- G. Ultrasound Hydrolic height adjustable with cushion steel frame 2 nos.
- H. 4 nos. Of appropriate chair height adjustable for doctors performing ultrasound procedures.

Turn key works for two Ultrasound Machines;  
 Site Existing Inpatient US room, Radiology Dept.  
 Room approx 6 x 6 meters  
 Floor : PVC flooring

False ceiling : steel Tile painted, 2 Split ACs 2 Tons each. Wall panelling with sin mica finish, One side full laminated wall paper. Ceiling light 2 x 2 square lights  
 Existing Windows : Rolling Venetian Blinds. Existing site entrance door to widened to 4.8 feet non lead lined wooden window. Stainless Steel Scrub station with automation sensor and geyser connection. Inbuilt wooden racks wall mounted and tables.

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- a) "As per the buyer uploaded ATC document /Attached Specification"
- b) The cost of consumables and accessories must be quoted with year-wise pricing in the financial document (in .pdf format) and shall remain fixed during the warranty and CMC period. These items will be processed on a consignment basis as per the requirement of the user department. Failure to comply with this condition will render the bid technically non-compliant.
- c) Demonstration, test run, and final commissioning shall part of the contract/ bidding .

#### Buyer Added Bid Specific Terms and Conditions: -

A. Following mandatory documents must be attach in the bidding document/s as specified, failing which bid will be treated as incomplete

1. Cost of spares, consumables and accessories not covered under warranty and CMC period shall be offered as percentage value of the system/unit in the Technical Bid ATC1/2. However, warranty includes all the spares including probes mentioned in the technical specification.
2. Documents with regard to details compliance statement to be attached at Additional Doc 2 (Requested in ATC)
3. Documents with regard to Original Literature, Product catalogue, technical Datasheet from the firm /O.E.M with Highlighting as per the technical Specification must attach At offered;Additional Doc 3 (Requested in ATC)offered;
4. Documents with regard to list of Offering/Quoted items mentioning make, model &make; quantity of each store must be offered;Additional Doc 4(Requested in ATC) offered;
5. Component wise pricing of all equipment/turnkey/electrical/accessories/HVAC etc , must be submitted in the "Financial Document" and not in technical Bid. Any detail price bid/Component wise pricing should not be attached in the technical bid ,failing which bid will be consider as "Techno Commercially Non Responsive"
6. Turnkey scope includes as per drawings /as finalised by user , other fittings as required for installation of the equipment across the entire area specified .

#### B. Warranty and Maintenance:

1. Warranty for 2 years followed by CMC for 8 years including spares as per bid document; service for all the items supplied in this particular tender including third- party items and turnkey works.
2. Mandatory 2 PMs / Year with unlimited breakdown calls have to be attended by the Bidder/manufacturer throughout the warranty as per bid document; CMC period at site.i.e. NEIGRIHMS, SHILLONG
3. Duly signed Mandatory PM reports must be submitted periodically failing which necessary action will be initiated as per terms per bid document; condition of the tender.

#### C. Scope of work

1. The bidder has to mandatorily quote for all the items /stores mentioned in the Technical Specification as per bid document; Scope of Work ,failing which bid will be treated as Non-Responsive offer.
2. Prices of all accessories (reagents, consumables, controls closed/ open etc) need to be clearly indicated as % of the total price in the technical bid Technical Bid ATC1/2 and will be consider for evaluation as in BOQ or else bid will be treated as non responsive offer. The CMC cost offered from 3 rd to the 10 th year to be indicated in the ATC and shall be quoted in percentage (inclusive of GST) and shall not exceed 5% of the system cost.

3. E-bidder must adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23<sup>rd</sup> july,2020 inserting Rule 144(Xi)in GFR 2017 ,No 1 dated: 23/ 7/2020 and subsequent Orders No 2 as per bid document; 3 or as amended from time to time , failing which the bids shall be treated as non-responsive.

D. Buyer Added Bid Specific Terms and Conditions:-

1. Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, it shall be provided in Buyer's standard format only.

2. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support

of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

3. Generic

IT equipment shall be IPv6 ready from day one.

4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

5. Generic

Upload Manufacturer authorization: Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No etc required to be furnished along with the bid.

6. Generic

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All the items and accessories as per Technical Specification.

7. Generic

The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as under: all the spares Including UPS, PC, battery, Printer, Probes as per bid document; upgradation of System Software as per bid document; third party Software

8. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods ,Training of operators and providing Statutory Clearances required (if any)

#### 9. Turnover

**Bidder Turn Over Criteria:** The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

#### 10. Turnover

**OEM Turn Over Criteria:** The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of

certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

#### 11. OEM

**IMPORTED PRODUCTS:** In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

#### 12. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender , bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification (by Director/ Company Secretary) and also give details of the location/s at which value addition is made offered. Since the bidder here is not the local supplier, the same was required to be obtained from the offered;Class-I local supplier /Class II local supplier”

Further the details of Calculations of local content areas under:

##### Question 1. How to calculate Local Content?

Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as Local content' means the amount of value added in India which shall, unless otherwise prescribed by the National Ministry, be the total value of the item procured (excluding

Net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

Local content = (Sale price - Value of imported content) \* 100/ Sale price

Where, “Sale price” means price excluding net domestic indirect taxes and “Value of imported content” means price of imported content inclusive of all customs duties

**Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder?**

Answer: In case of bids requiring supply of multiple items (say “X1”, “X2” and “X3”) by a single bidder , the local content in the bid shall be

Local content = ((Sale price of “X1” - Value of imported content in “X1”) + (Sale price of “X2” - Value of imported content in “X2”) + (Sale price of “X3” - Value of imported content in “X3”)) \* 100/ (Sale price of “X1” + Sale price of “X2” + Sale price of “X3”)

**13. Service as per bid document; Support Availability of Service Centres:** Bidder/OEM must have a Functional Service Centre in the State of each Consignee Location in case of carry-in warranty. (Not app

licable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract.

Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

**14. Service as per bid document; Support Dedicated /toll Free Telephone No. for Service Support : BID DER/OEM must have Dedicated/toll Free Telephone No. for Service Support.**

**15. Service as per bid document; Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

**16. Certificates**

Bidders offer is liable to be rejected if they do not upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

**17. Certificates**

The bidder or the OEM of the offered products must have BIS/WHO-GMP/ CDSCO Indian certification or alternate certification as recognized by Government of India

**18. Certificates**

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab as per bid document; the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

**19. Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

**20. Certificates**

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): All the quality as per bid document; electrical safety certificates.

**21. Warranty**

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 8 years for the offered products at the rate not more than 5% of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of all the spares Including UPS, PC, battery, Printer, Probes as per bid document; upgradation of System Software as per bid document; third party Software (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of CMC Performance Security for 3% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

**22. Warranty**

Warranty period of the supplied products shall be 2 years (or as indicated in the technical specification /GeM condition) years from the date of final acceptance of goods or after completion of installation, commissioning as per bid document; testing of goods (if included in the scope of supply), at consigne

e location. Successful Bidder must submit OEM Warranty certificates at the time of delivery of Goods. The seller

should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are

to be uploaded along with the bid.

### 23. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope all the spares Including UPS, PC, battery, Printer, Probes as per bid document; upgradation of System Software as per bid document; third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

### 24. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

### 25. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

### 26. Past Project Experience

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

### 27. Past Project Experience

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

#### 28. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG- 793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date as per bid document; time / Bid Opening date as per bid document; time.

#### 29. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to

upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date as per bid document; time / Bid Opening date as per bid document; time.

#### 30. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date as per bid document; time / Bid Opening date as per bid document; time.

#### 31. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

#### 32. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

#### 33. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

#### 34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Be

neficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0 MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG- 793018, MEGH ALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

( E ) Additional Terms and conditions as per bid document; Scope of Work for CMC:-

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such provide services in the Government of India.

1. Comprehensive Annual Maintenance Contract must include Labour, spares as per bid document; Preventive Maintenance of all the excluding of battery, Accessories/Consumables
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms as per bid document; conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. The required spares to be replace must be genuine and certified from the OEM.
4. Repairs to be undertaken should be within specified configuration and maintaining the integration on internal circuit of equipment, any deviation on configuration/ specification the repair will not be acceptable. After repairs, a certificate to the effect that the equipment is in working order and safe for patient care and non-hazardous for the handler shall be submitted by the CMC holder.
5. Tenderer/Vendors/contractor is responsible to provide electrical and patient safety certificate after major repair of equipment which are used for direct patient care.
6. The system must be checked as per bid document; calibrated after every spare changes and detail service report must be submitted to the user as per bid document; BME.
7. Two numbers of Periodic preventive maintenance is mandatory irrespective of unlimited service /breakdown calls.
8. Same /Similar Standby system must be provided by the bidder if the system needs to send to workshop for any major repair.
9. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
10. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of Deputy Director, NEIGRIHMS, and Shillong- 793018 for an amount equivalent to 3% of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be upto 2 months beyond CMC period.
11. It may also be noted that there should be no negligence in providing services of any type, if any, complaint is received the contract will be terminated with immediate effect.
12. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which the initiate shall initiate stern action, as deemed fit.
13. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manuf

acturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.

14. Processing of bill may be considered on yearly basis with satisfactory report from the user department. The CMC bills should be certified by the concerned Head of the Department/ In- Charge, BME and the respective DMS/MS.

15. Software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issuance of this order.

16. Settlement of disputes – Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.

17. All other terms as per bid document; conditions are as per award of contract mentioned in pre-page.

18. Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the issue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.

19. The bidder must abide by all statutory requirements of the region (Meghalaya) and trading license issued from the KHADC should be produced within 30 days after award of contract.

20. Pre bid:- E-Procurement Cell , Ground Floor, Director block, NEIGRIHMS Shillong-793018 Tel:0364-2538032/2539458 or through VC link on the seventh day from floating of bid at 1600 hrs in the E-procurement cell, NEIGRIHMS, shillong-793018

#### Additional Technical Specification

The specifications in Additional Terms and Conditions – Buyer Specific Clauses (ATC) shall supersede the “GeM category specification”. The technical evaluation will be as per these specifications only, and the bidders shall quote the equipment and submit the technical compliance accordingly.

#### (F) Special Terms and Conditions-

1. All Provisions of Drugs and Cosmetics Act, 1940 and Rules (including Medical Device Rule 2017) made there under as amended till date will be applicable, as per provisions of the act/ rules. This will include all notifications issued by Central Drugs Standard Control Organization (CDSCO), Ministry of Health as per bid document; Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals as per bid document; Fertilizers time to time in this regard.

2. The sellers are registered on GeM based on self-declaration of valid Medical Device License, product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of Medical Device license, product certification, manufacturer certification/licenses, test reports etc.

3. In case of authorized resellers/distributors, it will be the legal as per bid document; regulatory liability of the manufacturer to ensure that their resellers/distributors are operating in compliance with all relevant laws and regulations and are properly licensed to sell the manufacturers products, including verifying the validity and authenticity of Medical Device license held by them. The price offered by the

seller/bidder shall not, in any case exceed the CDSCO/DPCO/NPPA controlled price or price fixed by State Government, if any. The seller must reduce the prices if there is any reduction in DPCO/NPPA ceiling price or price fixed by State Government, if any.

4. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC/GTC, may be added by the buyer through Additional Terms and Conditions (ATC) in the bid to ensure items are procured from authentic /validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions (GTC), whenever there are any conflicting provisions.

5. Comprehensive warranty: Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturers technical / service

/operational manual, at least once in six months. warranty shall not be including the consumables. Further, there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.

6. Service centres: Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address, telephone numbers, e-mails etc at time of making the supplies. It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled. Details of toll-free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.

7. Source of supply: It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that OEM indicated and sourced from them manufactures the products supplied.

8. Packing and Marking: Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transhipment (if any), rough handling, open storage etc. without any damage, deterioration etc. The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination, Quality of packing, the manner of marking within as per bid document; outside the packages and provision of accompanying documentation shall take into consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed. Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date, brief description of goods including quantity, Packing list reference number, country of origin of goods and any other relevant details.

9. Spare Parts: Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM. It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies. In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are available. OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied.

10. Installation, Training, Manuals: Seller shall be responsible to carry out Installation as per bid document; commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignees representatives for operating and maintaining the equipment and supplying required number of operation as per bid document; maintenance manual for the goods. In case the category parameters specify any requirements regarding the installations, training and manuals the same shall also be applicable.

#### 11. Electrical safety checking:

Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee .They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent.In case they do not have required equipment for such testing should ensure that the equipment checked for electrical safety compliance through

gh labs with facilities for such checking during every preventive maintenance call.

12. Software: All software updates should be provided free of cost during the warranty period.

13. Triparted Agreement in-between NEIGRIHMS, Bidder (If OEM authorised bidder) and OEM should be submitted in the judicial stamp paper within 21 days of the award with regard to provision of services through the warranty as per bid document; CMC period.

14. The bidder must comply with all necessary statutory and regulatory licenses, including labour licenses, trade licenses, and any other approvals required by the local authorities in accordance with applicable laws.

[CVC's Circular No. 06.06.2023; dated: 14.06.2023 /GFR 2017, Rule 175 (offered;Code of Integrity offered;)]

INTEGRITY PACT (to be executed on a non-judicial Stamp Paper of Rs 100 and applicable for all tender s) This INTEGRITY PACT is made and executed at on this day of (Year).

BETWEEN

North Eastern Indira Gandhi Regional Institute of Health as per bid document; Medical Sciences (NEIG RIHMS), having its permanent campus located at Mawdiangdiang, Shillong - 793018 (hereinafter referred to as "NEIGRIHMS" which terms or expression shall, unless

excluded by or repugnant to the subject or context, mean and include its successor-in- office, administrators or permitted assignees) of the

First Part;

AND

M/s (Name and Address of Individual/Firm/Company), through , (insert name and designation of the Officer/Representative/Authorized Signatory), having its office at (hereinafter referred to as "The Bidder

/Contractor" which terms or expression shall, unless excluded by or repugnant to the subject or context, mean and include its successor in-office, administrators or permitted assignees) of the Second Part;

WHEREAS NEIGRIHMS has floated the Tender, vide No: (hereinafter

referred to as "Tender /Bid") and intends to award, under laid down organizational procedures, for - (Name of the Work /Goods /Services), vide No:

(GeM Bid number with date) hereinafter referred to as "The Contract".

AND WHEREAS NEIGRIHMS values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness /transparency in its relations with its Bidder(s) and/or Contractor(s).

AND WHEREAS to meet the purpose aforesaid both the parties have agreed to enter into this Integrity Agreement (herein referred to as "Integrity Pact" or "Pact"), the terms and conditions shall also be read as integral part and parcel of the Tender /Bid documents and Contract between the parties.

NOW THEREFORE, in consideration of mutual covenants contained in this Pact, the parties hereby agree as follows and this Pact witnesses as under;

**1. Commitments of NEIGRIHMS:-**

NEIGRIHMS undertakes that no official of NEIGRIHMS, connected directly or indirectly with the contractor, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person,

organisation or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

NEIGRIHMS will, during the pre-contract stage, treat all BIDDER alike, and will provide to all BIDDER the same information and will not provide any such information to any particular BIDDER which could afford an advantage to that particular BIDDER in comparison to other BIDDER /TENDERER.

All the officials of NEIGRIHMS will report to the appropriate Government office any attempted or completed breaches of the above commitments as well as any substantial suspicion of such a breach.

**2. In case any such preceding misconduct on the part of such official(s) is reported by the BIDDER to NEIGRIHMS with full and verifiable facts and the same is prima facie found to be correct by NEIGRIHMS, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by NEIGRIHMS and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by NEIGRIHMS the proceedings under the contract would not be stalled.**

**3. Commitments of BIDDER:-**

The BIDDER commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract stage in order to secure the contract or in furtherance to secure it and in particular commit itself to the following:

The Bidder will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of NEIGRIHMS, connected directly or indirectly with the bidding process, or to any person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the Contract.

The BIDDER further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of NEIGRIHMS or otherwise in procuring the Contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with the Government for showing or forbearing to show favour or disfavour to any person in relation to the contract or any other contract with the Government.

BIDDER shall disclose the name and address of agents and representatives and Indian

BIDDER shall disclose their foreign principals or associates.

BIDDER shall disclose the payments to be made by them to agents/ brokers or any other intermediary, in connection with this bid/contract.

The BIDDER further confirms and declares to NEIGRIHMS that the BIDDER is the original manufacturer / integrator/ authorized government sponsored export entity of the stores and has not engaged any individual or firm or company whether Indian or foreign to intercede, facilitate or in any way to recommend to NEIGRIHMS or any of its functionaries, whether officially or unofficially to the award of the contract to the BIDDER, nor has any amount been paid, promised or intended to be paid to any such individual, firm or company in respect of any such intercession, facilitation or recommendation.

The BIDDER, either while presenting the bid or during pre-contract negotiations or before signing the contract, shall disclose any payments he has made, is committed to or intends to make to officials of NEIGRIHMS or their family members, agents, brokers or any other intermediaries in connection with the contract and the details of services agreed upon for such payments.

The BIDDER will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.

The BIDDER will not accept any advantage in exchange for any corrupt practice, unfair means and illegal activities.

The BIDDER shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information provided by NEIGRIHMS as part of the business relationship, regarding plans, technical proposals and business details, including information contained in any electronic data carrier.

The BIDDER also undertakes to exercise due and adequate care lest any such information is divulged.

The BIDDER commits to refrain from giving any complaint directly or through any other manner without supporting it with full and verifiable facts.

The BIDDER shall not instigate or cause to instigate any third person to commit any of the actions mentioned above.

If the BIDDER or any employee of the BIDDER or any person acting on behalf of the BIDDER, either directly or indirectly, is a relative of any of the officers of NEIGRIHMS, or alternatively, if any relative of an officer of NEIGRIHMS has financial interest/stake in the BIDDERs firm, the same shall be disclosed by the BIDDER at the time of filing of tender.

The terms relative/s for this purpose would be as defined in Section 6 of the Companies Act, 1956.

The BIDDER shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of NEIGRIHMS.

#### 4. Previous Transgression:-

The BIDDER declares that no previous transgression occurred in the last three years immediately before signing of this Integrity Pact, with any other company in any country in respect of any corrupt practices envisaged hereunder or with any Public Sector Enterprise in India or any Government Department in India that could justify BIDDERs exclusion from the tender process.

The BIDDER agrees that if it makes incorrect statement on this subject, BIDDER can be disqualified for

om the tender process or the contract, if already awarded, can be terminated for such reason.

##### 5. Earnest Money (Security Deposit):-

5.1 -While submitting commercial bid, the BIDDER shall deposit an amount (as specified in the Bid /Tender document) as Earnest Money/Security Deposit, with NEIGRIHMS, as specified in the Bid /Tender document. The Earnest Money /Security Deposit shall be valid for a period of (as specified in the Bid / Tender document) or the complete conclusion of the contractual obligations to the complete satisfaction of both the BIDDER and NEIGRIHMS, including warranty period, whichever is later.

In case of the successful BIDDER a clause would also be incorporated in the Article pertaining to Performance Bond /Security in the Purchase Contract that the provisions of Sanctions for Violation shall be applicable for forfeiture of Performance Bond /Security in case of a decision by NEIGRIHMS to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

No interest shall be payable by NEIGRIHMS to the BIDDER on Earnest Money / Security Deposit for the period of its currency.

##### 6. Sanctions for Violations:-

Any breach of the aforesaid provisions by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER) shall entitle NEIGRIHMS to take all or any one of the following actions, wherever required:

(i) To immediately call off the pre-contract negotiations without assigning any reason or giving any compensation to the BIDDER. However, the proceedings with the other BIDDER(s) would continue.

(ii) The Earnest Money Deposit (in pre-contract stage) and / or Security Deposit/Performance Bond (after the contract is signed) shall stand forfeited either fully or partially, as decided by NEIGRIHMS and NEIGRIHMS shall not be required to assign any reason therefore.

(iii) To immediately cancel the contract, if already signed, without giving any compensation to the BIDDER.

(iv) To recover all sums already paid by NEIGRIHMS, and in case of an Indian BIDDER with interest thereon at 2% higher than the prevailing Prime Lending Rate of State Bank of India, while in case of a BIDDER from a country other than India with interest thereon at 2% higher than the LIBOR. If any outstanding payment is due to the BIDDER from NEIGRIHMS in connection with any other contract for any other stores, such outstanding payment could also be utilised to recover the aforesaid sum and interest.

(v) To encash the advance bank guarantee and performance bond/warranty bond, if furnished by the BIDDER, in order to recover the payments, already made by NEIGRIHMS, along with interest.

(vi) To cancel all or any other Contracts with the BIDDER. The BIDDER shall be liable to pay compensation for any loss or damage to NEIGRIHMS resulting from such cancellation/rescission and NEIGRIHMS shall be entitled to deduct the amount so payable from the money(s) due to the BIDDER.

(vii) To debar the BIDDER from participating in future bidding processes of the Government of India for a minimum period of five years, which may be further extended at the discretion of NEIGRIHMS.

(viii) To recover all sums paid in violation of this Pact by BIDDER(s) to any middleman or agent or broker with a view to securing the contract.

(ix) In cases where irrevocable Letters of Credit have been received in respect of any contract signed by NEIGRIHMS with the BIDDER, the same shall not be opened.

(x) Forfeiture of Performance Bond in case of a decision by NEIGRIHMS to forfeit the same without assigning any reason for imposing sanction for violation of this Pact.

NEIGRIHMS will be entitled to take all or any of the actions mentioned at para 6.1 (i) to (x) of this Pact also on the Commission by the BIDDER or any one employed by it or acting on its behalf (whether with or without the knowledge of the BIDDER), of an offence as defined in Chapter IX of the Indian Penal Code, 1860, or Prevention of Corruption Act, 1988, or any other statute enacted for prevention of corruption. The decision of NEIGRIHMS to the effect that a breach of the provisions of this Pact has been c

ommited by the BIDDER shall be final and conclusive on the BIDDER. However, the BIDDER can approach the Independent Monitor(s) appointed for the purposes of this Pact.

#### 7. Fall Clause:-

The BIDDER undertakes that it has not supplied/is not supplying similar product/systems or subsystems at a price lower than that offered in the present bid in respect of any other Ministry / Department of the Government of India or PSU and if it is found at any stage that similar product/systems or subsystem was supplied by the BIDDER to any other Ministry/Department of the Government of India or a PSU at a lower price, then that very price, with due allowance for elapsed time, will be applicable to the present case and the difference in the cost would be refunded by the BIDDER to NEIGRIHMS, if the contract has already been concluded.

#### 8. Independent Monitors:

There shall be Independent Monitors (hereinafter referred to as Monitors) appointed by NEIGRIHMS for this Pact in consultation with the Central Vigilance Commission. The task of the Monitors shall be to review independently and objectively, whether and to what extent the parties comply with the obligations under this Pact.

The Monitors shall not be subject to instructions by the representatives of the parties and perform their functions neutrally and independently.

Both the parties accept that the Monitors have the right to access all the documents relating to the project/procurement, including minutes of meetings.

8.5 As soon as the Monitor notices, or has reason to believe, a violation of this Pact, he will so inform the Authority designated by NEIGRIHMS.

The BIDDER(s) accepts that the Monitor has the right to access without restriction to all Project documentation of NEIGRIHMS including that provided by the BIDDER. The BIDDER will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is

applicable to Subcontractors. The Monitor shall be under contractual obligation to treat the information and documents of the BIDDER/Subcontractor(s) with confidentiality.

NEIGRIHMS will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the Monitor the option to participate in such meetings.

The Monitor will submit a written report to the designated Authority of NEIGRIHMS, within 8 to 10 weeks from the date of reference or intimation to him by NEIGRIHMS /BIDDER and, should the occasion arise, submit proposals for correcting problematic situations.

#### 9. Facilitation of Investigation:-

In case of any allegation of violation of any provisions of this Pact or payment of commission, NEIGRIHMS or its agencies shall be entitled to examine all the documents including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible help for the purpose of such examination.

#### 10. Law and Place of Jurisdiction:-

This Pact is subject to Indian Law. The place of performance and jurisdiction is the seat of NEIGRIHMS, Shillong

#### 11. Other Legal Actions:-

The actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extant law in force relating to any civil or criminal proceedings.

#### 12. Validity:

The validity of this Integrity Pact shall be from the date of its signing and extend upto 5 years or the complete execution of the contract to the satisfaction of both NEIGRIHMS and the BIDDER/Seller, including warranty period, whichever is later. In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract.

Should one or several provisions of this Pact turn out to be invalid, the remainder of this pact shall remain valid. In this case, the parties will strive to come to an agreement to their original intentions.

The Parties hereby sign this Integrity Pact as part of the contract at on

.

1. Signed, Sealed and Delivered by the -

(For and on behalf of NEIGRIHMS) In the presence

2. Signed, Sealed and Delivered by the

(For the Bidder) In the presence of:

Independent External Monitor (IEM)

As per CVC circular no 09/09/2023-The communication details of the IEMs are as follows:-

Sl.

No

.

Name of Independent External  
Monitor (IEM)

Address and Contact details

1. Shri. R. Govindarajan, IRS (Retd.) Flat F4, Capella, 29/10, Arcot Road, Saligramam, Chennai -600093; Mobile No. 9444908194 /8985970019; Email id: rgvig@gmail.com

2. Shri. Ganganna Satish, IFoS  
(Retd.)

108, Devikripa, Vinayaka Layout, 2 nd main,  
Bhopasandra, near Sunrise School, Bangalore -

560094; Mobile No. 9845256115; Email id:  
satishifs@gmail.com

All other roles and functions of IEMs are as per the revised Standard Operating Procedure (SOP) issued by Central Vigilance Committee vide Circular No04/06.23; dated: 14.06.2023

#### 16. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

### अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to

such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस नियिदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

**---धन्यवाद/Thank You---**